**Position Available**

**Contact Tracer 2**

Temporary, Intermittent 5-15 hours/week; Approximately 7 month assignment

**Service Area:** Nursing Services

**Reports to:** Director of Nursing

**Salary:** Pay Range 23 ($19.99/hour)

Under direction of the Nursing Services Director**,** the Contact Tracer 2 will gather critical information from Allen County residents who are diagnosed with COVID-19 or who are identified as contacts to a confirmed case of COVID-19. The Contact Tracer 2 will educate, monitor, and provide referrals and assistance to ensure basic needs are being met.

**Sample Job Responsibilities:**

* Calls contacts of newly diagnosed cases and communicate with them in a professional and empathetic manner
* Collects and record information on symptoms into a database
* Provides contacts with approved information about Allen County quarantine procedures, and if appropriate, refer them to testing according to protocol
* Helps contacts problem-solve during monitoring period
* Provides information to contacts about the importance of quarantine and what to do if symptoms develop
* The Contact 2 tracer will also receive referrals from the Contact Tracer 1 for additional follow up to medical questions and issues expressed by contacts.
* Maintains daily contact with supervisor

**Qualifications:**

* Registered nurse with at least 1-3 years of patient care experience
* Experience working with clients that included techniques for handling difficult people, at least 1 year preferred
* Ability to operate a personal computer with strong computer skills needed, e.g. typing, data entry or word processing
* Allen County resident preferred and familiarity with Allen County geography, specifically cities/towns/villages required

**Skills/Abilities:**

* Outstanding communications, interpersonal and organizational skills
* Ability to exhibit a professional, positive attitude and work ethic
* Ability to show empathy and patience to distressed individuals
* Ability to speak, read, and write English
* Critical thinking and sound judgment
* Aptitude to handle confidential information with discretion and professionalism

**Working Conditions:**

* Occasional overtime, evening or weekend hours may be required
* This job will be performed mostly remotely - teleworking from your residence. Travel within the district sometimes required.

Applicants interested in the position may submit a cover letter and resume to: Human Resources, Allen County Public Health, PO Box 1503, Lima, OH 45802 or jobs@allenhealthdept.org. Deadline for applications is 7/3/2020

Posted: 6/19/2020 Allen County Public Health is an Equal Opportunity Employer